



Client Satisfaction Survey

4835 Para Drive Cincinnati, Ohio 45237

Thank you in advance for completing this questionnaire. This short questionnaire is designed to learn from your experience with Prestige Audio Visual and will better enable us to serve you with future events.

Company/Group Name: _____ Date of Event: _____

Address: _____ Telephone: _____

Event Location: _____ Room: _____ Your Name: _____

Ratings: 1.Unsatisfactory 2.Good 3.Exceeded Expectations

Feel free to explain your rating:

Service

- Pre-planning for event 1 2 3 _____
- Courtesy of personnel 1 2 3 _____
- Ability to quickly resolve any issues 1 2 3 _____
- Appearance of personnel 1 2 3 _____
- Overall performance of Prestige Audio Visual 1 2 3 _____

Equipment

- Performance of equipment 1 2 3 _____
- Timeliness of set-up 1 2 3 _____
- Accuracy of set-up according to specifications 1 2 3 _____

Communication

- Telephone communication (time on hold, etc.) 1 2 3 _____
- Pre-conference correspondence 1 2 3 _____
- On site communication 1 2 3 _____

How would you rate the overall success of your event using Prestige Audio Visual? _____

What, if anything, could Prestige Audio Visual have done better with your event? _____

How did you hear about Prestige Audio Visual? _____

Would you recommend Prestige Audio Visual to others? _____

Any additional comments _____

Thank you for your time in helping us to better serve you!